Omnicell + Sutter Health

Manage Diversion

1 in 10 healthcare workers will abuse drugs,[1] which can negatively impact patient care

You've seen the headlines. Drug diversion not only puts patients at risk, but it also can damage your health system's reputation. Here are five ways diversion can harm your healthcare institution:

1. Regulatory scrutiny and fines
2. Lawsuits
3. Negative publicity
4. Medicare/Medicaid reimbursement in jeopardy
5. Charges of negligence against staff members



Drug diversion can also lead to countless hours spent identifying and investigating, and it contributes to **$72.5 billion** in extra healthcare costs annually.[2]

How Omnicell Helps You Strengthen Controlled Substance Accountability

Diversion prevention requires vigilance throughout the healthcare system. As a leader in medication management, Omnicell offers a range of integrated solutions to tighten chain of custody across the controlled substance journey.

[1] Bennett J, O'Donovan D. Current Opinion in Psychiatry. May 2001;14(3):195-199.

[2] Katz NP, Birnbaum H, Brennan MJ, et al. Prescription opioid abuse: challenges and opportunities for payers. American Journal of Managed Care. 2013; 19(4):295-302.

Omnicell Controlled Substance Solutions

Central Pharmacy: XT Controlled Substance Manager tracks controlled substance inventory – from the warehouse to the pharmacy and patient care areas.

Operating Rooms: XT Anesthesia Workstation™ is far more than a medication storage cabinet – it's an end-to-end solution that delivers effective oversight in high-diversion areas.

Patient Care Areas: To discourage diversion, XT Automated Dispensing Systems feature drawers with metal locking lids and an automated single-dose dispenser that eliminates the need for narcotic countbacks.

Cabinet-EHR Reconciliation: Integration with Epic and Cerner EHRs enables automated reconciliation of controlled substances, with reported monthly time savings of 80% for pharmacy and 74% for nursing.

Diversion Monitoring: Omnicell One™ includes Bluesight™ for Controlled Substances – the KLAS leader in diversion monitoring software.

97%

reduction in diversion monitoring time with Bluesight

From 8 hours to 15 minutes to evaluate daily transactions

> "Before, we were fighting fires, but could never be sure that they were the right ones. Having data from multiple sites all in one place and a report that is easy to read and understand is beneficial."
>
> Dr. Andrew Stanley
> **Pharmacy Support Manager, Children's Hospital of The King's Daughters, Virginia**

Visit Omnicell.com to learn more today.

Customer Snapshot

Massachusetts General Hospital

MASSACHUSETTS GENERAL HOSPITAL

Challenge

One-dimensional surveillance and manual spreadsheet documentation limited the effectiveness of diversion monitoring.

Solution

Leverage AI-driven technology for better visibility and identification of potential diverters – advanced algorithms track numerous variables and adapt over time.

Impact

Bluesight's Individual Risk Identification Score (IRIS) automatically identifies where to start diversion investigations without requiring staff to dig through separate metrics and dashboards. IRIS uses machine learning algorithms to identify clinicians whose behavior shows higher risk for diversion activity.

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